

0835E: Air Traffic Operations Manager Terry Biggio of Boston ARTCC advised ROC Ops Officer Barry O'Connor:

ack AAL111, B767, BOS-LAX at 0813E and 50 seconds

in of Cambridge VOR, vicinity of Albany, VOR

Flight Level 290

Frequency 126.82

Pilot keyed mike while threat was being made in the cockpit.

Crew subsequently turned transponder off.

Aircraft turned southbound.

← 0836 Conference Call 50 sec into

0836E: Regional Management Team (including Military Representative Commander Rick Perez USN) was notified of alleged hijacking during morning staff meeting.

0836E: Ops Officer Barry O'Connor notified FAA HQ ADA-30 (McKie).

0836E: Washington Tactical conference bridge was established by ADA-30 and transferred ANE ROC into the conference.

0836E: Civil Aviation Security Intelligence (ACI) (Smith) was added to the conference by ADA-30.

The following people were added to the above conference bridge by Barry O'Connor:

0836E: Tom Benson ANE-505 notified and added to conference.

0838E: Boston Civil Aviation Security Field Office (CASFO) Mgr (Turano) notified and added to conference.

840E: ANE-700 Acting Mgr (Batts) notified and added to the conference.

0842: ANE-500 Acting Mgr (Garrambone) came to the Ops Center and was added to the conference.

Note: other participants added but not listed.

0845: CNN reporting aircraft crashed into World Trade Center

Subsequent news reports of another aircraft hitting World Trade Center and other activity in Washington and Pennsylvania.

Ops Officer monitored conferences bridge/CNN and made notes of additional events:

Possibly: United 175 - hijacked in Eastern Region airspace. (Impact @ 9:06)

Delta 1989 on ground Cleveland with flaps down.

American 77 - missing

0848 ROC

0905: Washington Primary conference bridge was established with ANE-700 division.

0908E: Four tertiary (internal) conference bridges were set up for (2) ANE-500 and (2) ANE-700, and several others.

0850 Another Conf Center Activated (Tactical Mgt Set Up)

752 MOC activat

0854 AEA notified - info put on automated system.

Inter  
Security  
Intelligence Watch - Smith  
ANE-ROC

Duration of call 8:35-4:

1015E: SECON Level BRAVO with review of levels C & D.

1020E: Faxed sheet to all facilities to verify at SECON BRAVO and to review CHARLIE and DELTA per ANE-1 (Bartanowicz) to All FAA New England facilities.

40E: Boston ARTCC evacuating to alternate facility (11 Murphy Drive)  
Boston ARTCC ATC ZERO

1041E: CASFO requested another (secondary) tertiary security telecon be set up.

1108E : Air Traffic Command Post established.

1108E: Several telecons going on, called in another Ops Officer. Ops Officers were on the phones, facilities were responding to SECON level and when they were reached it. (timelines are available)

11:30E: ANE-1 activated SECON level CHARLIE, ANE ROC notified FAA New England facilities.

1130E: Calls from the field kept the Ops Officers busy, answering questions and connecting to telecons in a timely manner.

1158E: SECON level DELTA activated. Faxed all the facilities. Calls continue to come into the ROC for connection in the various conferences.

Note:

On September 13, 2001 at 2154E (09:54 p.m.) Burlington Automated Flight Service Station Air Traffic Specialist (CG) advised Ops Officer Barry O'Connor of a small aircraft flying in the vicinity of Vermont Nuclear Power plant in Vernon, VT. Two military fighters scrambled to intercept the aircraft. Ops Officer Barry O'Connor advised ANE-1 and ANE-530 (Johannes). Aircraft landed somewhere before being identified.

G: Groups\Opsctr\Wpfiles091101HJ